



Erika Meyer &lt;ekm@seastorm.com&gt;

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**Need to speak with surgery team (issue w/ work done by Dr Patel) Re: FW: Medical Recrds/Chart notes**

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Erika Meyer &lt;ekm@seastorm.com&gt;

Wed, Feb 2, 2022 at 11:56 AM

To: "Distancia, Ana" &lt;distanciaa@head-neck.com&gt;

Hi - I have been trying for two days to make an appointment to address a problem that appears to be related to the Jan 2020 extraction done by Dr Patel. I received a call back today, and my phone was cut off during the call back, while I was trying to explain the complexities about why I am having problems, and what the problems are, specifically.

I tried to call back again, and was unable to get through, because of what seems to be some kind of technical issue - my phone just won't get a call through. The issues yesterday were different - the answering service kept picking up.

The specific problem is this: there is some type of object under the skin on the roof of my mouth near the extraction site of tooth 14, and slightly to the back. So in effect, it's just behind tooth 15. This was not present prior to the extraction, and it did not become a problem until some months after the extraction. It is difficult to explain the types of problems associated with this object adequately, because it is not a "normal" situation - so I was trying to explain, I'd prefer to discuss this in person if possible, rather than relying on someone else's notes attempting to translate what I'm trying to say.

Last summer I was having so many problems around this area, I saw an emergency dentist, who did an x-ray which they say shows nothing. At the time, I thought the problem was related to fillings in surrounding teeth, but there are no fillings in those teeth. It was after this that I began to notice the lump just behind Tooth 15. And as I was telling the person on the phone, there was a period of a few weeks where this would become inflamed and "painful" (it's not exactly "pain" that I'm experiencing but inflammation around the area and other effects) - at exactly the same time every day (1:20pm). This has not been totally consistent - currently it comes and goes - but it was like that for about 2-3 weeks.

The size of the object is not entirely clear as when it is not inflamed, it's barely noticeable, and when it is inflamed, what I feel mostly is the tissues around the object. But it appears to be a small pellet or flake-shaped object a bit smaller than a grain of rice (probably about half the diameter of a rice grain)

So it's there, it's definitely palpable (though sometimes more than others), and it's causing problems, but I'm told that the x-rays do not show anything.

I need this object removed. And obviously, I need to not have any other objects left in my mouth tissues. And I just want a doctor who can figure out how to do this. It doesn't need to be Patel, and maybe it shouldn't be Patel. I really don't know.

I had requested, and thought I'd received, notes and the x-ray from my August 1, 2021 visit to Emergency Dental but I cannot find them now. I've just put in another request and will pass them along when they come.

In the meantime, can I schedule an appointment for an exam?

Thank you,

Erika

On Tue, Feb 1, 2022 at 1:24 PM Erika Meyer <[ekm@seastorm.com](mailto:ekm@seastorm.com)> wrote:  
Will I be able to see this image on my computer?

On Tue, Feb 1, 2022 at 11:57 AM Erika Meyer <[ekm@seastorm.com](mailto:ekm@seastorm.com)> wrote:  
Yes, that is a good address. Thank you.

I have a problem in my mouth near the site of the extraction I had done at your clinic.

On Tue, Feb 1, 2022 at 9:44 AM Distancia, Ana <[distanciaa@head-neck.com](mailto:distanciaa@head-neck.com)> wrote:

The CD is ready, is

305 Ne 61st Ave Apt D13  
Portland OR 97213

A good address to send it to?

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**From:** Distancia, Ana  
**Sent:** Monday, January 31, 2022 3:44 PM  
**To:** Erika Meyer <[ekm@seastorm.com](mailto:ekm@seastorm.com)>  
**Subject:** RE: Medical Recrds/Chart notes

Per your request, please view attachment.

The imaging done was CBCT & we would need to mail it out as it can only be made into a disk. Is

305 Ne 61st Ave Apt D13  
Portland OR 97213

A good mailing address?

Thank you,

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**From:** Erika Meyer <[ekm@seastorm.com](mailto:ekm@seastorm.com)>  
**Sent:** Monday, January 31, 2022 11:36 AM  
**To:** Distancia, Ana <[distanciaa@head-neck.com](mailto:distanciaa@head-neck.com)>  
**Subject:** Re: Medical Recrds/Chart notes

Hi Ana - I just want to make sure you got my follow up email - the original attachment was from 3/3/20 - a follow up visit. The original visit was, I believe, on 1/10/20 and included an x-ray (or similar imaging - of area including my sinuses) and there was an extraction on the same day. Those are the records I'm still looking for. Thank you.

On Thu, Jan 27, 2022 at 8:56 AM Erika Meyer <[ekm@seastorm.com](mailto:ekm@seastorm.com)> wrote:

Thank you. You've sent one document, from a follow up exam. There should be one other visit - I believe it was on January 10, 2020 - for the extraction itself. There would also have been an x-ray. (Sorry about the delayed response - thought I'd sent this earlier but it was stuck in my drafts)

On Tue, Jan 11, 2022 at 4:50 PM Distancia, Ana <[distanciaa@head-neck.com](mailto:distanciaa@head-neck.com)> wrote:

Please view attachment, please let me know if there is anything else I can help you with

Thank you kindly,

Ana Michelle D. | Front Desk/Medical Records

Head & Neck Surgical Associates

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