Re: Library system security issues (continued)
3 messages

Erika Meyer <erika.meyer1@pcc.edu>   Fri, Apr 21, 2017 at 2:34 PM
To: Erika Meyer <ekm@seastorm.com>

> On Sep 10, 2015 11:19 AM, "Erika Meyer" <erika.meyer1@pcc.edu> wrote:
>> Dear Ms Gibbon,
>>
>> I continue to have security problems at Multnomah County Public
>> Library, and not just at the Belmont Branch. I have problems downtown
>> as well. While I have not recently experienced the previous problem of
>> having outside individuals (which I presumed to be operating from
>> neighboring terminals) deleting my information, I continue to
>> experience compromised security. This in turn has caused me a lot of
>> grief in my life as I have been targeted for bullying and harrassment
>> on a daily basis, and much of this seems based on my computer accounts
>> being compromised at the library and elsewhere. This is obviously a
>> large matter, not a small one.
>>
>> Perhaps it is in fact library staff who are engaging in this behavior?
>>
>> If you truly have no knowledge of my, or anyone's account being
>> compromised in this way, would you be willing to sign a statement to
>> that effect under penalty of purgery which would be admissible in a
>> court of law? This would at least help me narrow down the problem for
>> if, and when, I decide to pursue the matter through the court system.
>>
>> Thank you.
>>
>> Erika Meyer
>>
>>
>>
>>
>> On Sat, Apr 4, 2015 at 11:26 AM, Cindy Gibbon <cindyg@multcolib.org> wrote:
>> > Dear Ms Meyer--Thank you for writing to me. I am so sorry for the delay in
>> > responding to you. Your message came on the first day of my vacation and I
>> > am just now seeing it as I clean up email upon returning.
>> >
>> > Given the security measures on library public computers it is virtually
>> > impossible that someone sitting close to you at another library computer
>> > could be having any kind of effect or control on your own activity. If you
>> > are experiencing a problem with losing files that you have been work on the
>> > best thing to do is to ask a library staff member for assistance. Without
>> > knowing exactly what software or web site you are using or the specific
>> > problem you are experiencing it is difficult to know how to help you
>> > diagnose and prevent your problem.
>> >
>> > Please talk to the staff at the Belmont Library. They can help you. If it
>> > would be helpful, they could refer you to one of our computer labs to get
>> > some assistance with the software or website that is giving you problems.
>> >
>> > I am copying Belmont's manager and supervisor so they are aware that you
>> > will be coming to them for assistance. Thank you again for writing to me.
>> >
>> > Cindy
>> >

>
>
> Cindy Gibbon
> Access & Information Services Director
> Multnomah County Library
> Voice: 503.988.5496
> Fax: 503.988.5441
> cindyg@multcolib.org
>
>
> On Wed, Mar 18, 2015 at 4:22 PM, Erika Meyer <erika.meyer1@pcc.edu> wrote:
>>
>> Dear Ms Gibbon,
>>
>> My privacy is important to me.
>>
>> It has come to my attention that when I use the public computer terminals
>> at the library (usually at 39th and SE Belmont), others at neighboring
>> computers monitoring my sessions and interfering in my work . At least
>> twice, someone has maliciously deleted the files that I am working on. This
>> behavior has been pretty obvious, and it appears to me that this is going on
>> with full knowledge, even permission, of Multnomah County Library staff.
>>
>> This behavior creates an invasive, hostile environment and runs counter to
>> the library's own Acceptable Use Policy as stated here:
>>
>>
>> https://multcolib.org/policies-manuals/acceptable-use-internet-and-library-public-computers.
>>
>> I would like for someone to take decisive action to end this behavior
>> immediately.
>>
>> Thanks for understanding.
>>
>> Erika Meyer
>> Portland, Oregon
>> card# 2 1168 03966 067 5
>>
>> Multnomah Co Library Acceptable Use Policy section on misuse:
>>
>> Misuse includes but is not limited to:
>>
>> Viewing material that violates federal, state or local laws or
>> regulations, including those regarding accessing, viewing, printing and
>> distributing obscenity or child pornography
>> Hacking into the library computer system or any other computer system
>> Mishandling, damaging or attempting to damage computer equipment or
>> software; tampering with computer settings
>> Interfering with system operations, integrity or security
>> Attempting to gain or gaining access to another person's files or
>> authorization code
>> Displaying or printing materials that violate Multnomah County's policy on
>> sexual harassment.
>> Engaging in any activity that is deliberately offensive or creates an
>> intimidating or hostile environment
>> Telnetting to outside locations on a Library Resource Computer
>> Violating copyright laws and software licensing agreements or the policies
>> of the individual websites that you view
>> Failing to pay for printing
>> Refusing or ignoring a staff person's request to give up a computer
>> Failing to sign up for an Internet computer; failing to log in using your
>> own library card number or guest card number
>> Failing to comply with time limits
>> Any other violation of the Acceptable Use of the Internet and Library
>> Public Computers statement

```
>>
>>
>
```

Erika Meyer <ekm@seastorm.com>   Fri, Apr 21, 2017 at 2:53 PM
To: Erika Meyer <erika.meyer1@pcc.edu>

[Quoted text hidden]

Erika Meyer <ekm@seastorm.com>   Fri, Apr 21, 2017 at 2:54 PM
To: Erika Meyer <ekm@seastorm.com>

[Quoted text hidden]