
Re: Library system security issues

1 message

Erika Meyer <erika.meyer1@pcc.edu>
To: Erika Meyer <ekm@seastorm.com>

Fri, Apr 21, 2017 at 2:35 PM

On Mar 18, 2015 4:22 PM, "Erika Meyer" <erika.meyer1@pcc.edu> wrote:

Dear Ms Gibbon,

My privacy is important to me.

It has come to my attention that when I use the public computer terminals at the library (usually at 39th and SE Belmont), others at neighboring computers monitoring my sessions and interfering in my work. At least twice, someone has maliciously deleted the files that I am working on. This behavior has been pretty obvious, and it appears to me that this is going on with full knowledge, even permission, of Multnomah County Library staff.

This behavior creates an invasive, hostile environment and runs counter to the library's own Acceptable Use Policy as stated here:

<https://multcolib.org/policies-manuals/acceptable-use-internet-and-library-public-computers>.

I would like for someone to take decisive action to end this behavior immediately.

Thanks for understanding.

Erika Meyer
Portland, Oregon
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Multnomah Co Library Acceptable Use Policy section on misuse:

Misuse includes but is not limited to:

- Viewing material that violates federal, state or local laws or regulations, including those regarding accessing, viewing, printing and distributing obscenity or child pornography
- **Hacking into the library computer system or any other computer system**
- Mishandling, damaging or attempting to damage computer equipment or software; tampering with computer settings
- **Interfering with system operations, integrity or security**
- **Attempting to gain or gaining access to another person's files or authorization code**
- Displaying or printing materials that violate Multnomah County's policy on sexual harassment.
- **Engaging in any activity that is deliberately offensive or creates an intimidating or hostile environment**
- Telnetting to outside locations on a Library Resource Computer
- Violating copyright laws and software licensing agreements or the policies of the individual websites that you view
- Failing to pay for printing
- Refusing or ignoring a staff person's request to give up a computer
- Failing to sign up for an Internet computer; failing to log in using your own library card number or guest card number
- Failing to comply with time limits
- Any other violation of the Acceptable Use of the Internet and Library Public Computers statement